

Clarification Notice on the Processing of Personal Data in the Contact Form

This clarification notice has been issued by ESKA VALVE A.Ş., in its capacity as the data controller, in accordance with Article 10 of the Law No. 6698 on the Protection of Personal Data (PDPL) and the Communiqué on the Procedures and Principles to be Followed in Fulfilling the Obligation to Inform, with the purpose of informing you about the objectives of processing your personal data, the legal basis, the method of collection, potential recipients, and your rights under the PDPL.

The personal data you provide through the contact form on our website, including your name, surname, and email address, are processed to facilitate the execution of the relevant business processes and to establish communication regarding your inquiry. In the requests or complaints you submit via the Contact Form, we kindly ask you to ensure that the following special categories of personal data are not included:

- Race
- Ethnic origin
- Political opinions
- Philosophical beliefs
- Religion, sect, or other beliefs
- Dress and attire
- Membership in an association, foundation, or trade union
- Health and sexual life data
- Data concerning criminal convictions and security measures
- Biometric and genetic data

The personal data you share with us via the Contact Form are processed automatically based on the legal grounds outlined in Article 5 of the PDPL, specifically: ‘the necessity of processing personal data belonging to the parties to a contract, provided that it is directly related to the establishment or execution of a contract,’ and ‘the necessity for the data controller to fulfil its legal obligations.’ Such data will only be disclosed to the relevant judicial authorities in the event of legal disputes.

Pursuant to Article 11 of the Law, which regulates the rights of the data subject, you may submit your requests in accordance with the ‘Communiqué on the Procedures and Principles of Application to the Data Controller’ either in writing to the address "Sakarya 1. Organize Sanayi Bölgesi 11. Cadde No: 6-8 Arifiye / Sakarya" or via email at PDPL@eskavalve.com.